

# ST. FRANCIS PET RESORT WARRANTY PROGRAM WARRANTY CERTIFICATE

PET OWNER \_\_\_\_\_ PET'S NAME \_\_\_\_\_

CHECK-IN DATE \_\_\_\_\_ TIME \_\_\_\_\_

**MAXIMUM COVERAGE : \$1,500.00 PER INCIDENT**  
**EXPIRATION DATE : 48 HOURS AFTER PICK-UP FROM RESORT**

**FEE PER PET : \$5.00 PER STAY**

IN CONSIDERATION FOR THE PAYMENT OF THE WARRANTY FEE, AND SUBJECT TO THE EXCEPTIONS, TERMS, CONDITIONS AND LIMITATIONS LISTED BELOW, THE ST. FRANCIS PET RESORT WILL PAY FOR VETERINARY CARE PROVIDED BY A LICENSED VETERINARIAN FOR THE CARE OR TREATMENT OF THE BOARDED PET LISTED ABOVE FOR ANY SICKNESS OR INJURY OF THE PET INCURRED WHILE THE PET IS BOARDING AT THE ST. FRANCIS PET RESORT, UP TO THE MAXIMUM STATED ABOVE

AGREED AND ACCEPTED: \_\_\_\_\_ DATE \_\_\_\_\_  
(PET OWNER)

AUTHORIZED BY \_\_\_\_\_ DATE \_\_\_\_\_  
REPRESENTATIVE OF RESORT

## **THE ST. FRANCIS PET RESORT WARRANTY PROGRAM**

The St. Francis Pet Resort Warrantee Program offers you, our valued client, peace of mind. You can be assured that your pet will receive timely, professional veterinary care, should the need arise, at no additional veterinary cost to you. Unless you specify otherwise, your pet will be seen, if needed, by the doctors at Godspeed Animal Care. If you so choose, every effort will be made to contact your primary veterinarian. If transport is needed, additional fees will apply.

Please be advised that not all pets are eligible for this program. Puppies and kittens under 16 weeks of age will not be covered by this warranty due to the incubation periods of some contagious diseases of young animals.

**As with most warranties, there are exceptions to this coverage. The program does not cover:**

- ◆ Pre-existing health conditions.
- ◆ Distemper, Parvovirus or Bordetella Infection in a pet whose vaccinations were not current and boosted at least 7 days prior to check-in.
- ◆ Injury, illness or death when pets boarded together at the owner's request take action against one another.
- ◆ Injury, illness or death resulting from whelping or pregnancy.
- ◆ Injury, illness or death resulting from war or terrorist acts.
- ◆ Injury, illness or death resulting from nuclear radiation or contamination.

**Please turn page over for Terms and Conditions**

## TERMS AND CONDITIONS

This coverage shall be effective and binding on the St. Francis Pet Resort only if the Pet Owner complies with each of the following conditions:

1. In the event that the Pet requires on-going treatment after its owner has taken possession of the pet, the Pet Owner hereby agrees to authorize his Veterinarian to forward a copy of the diagnosis and treatment history to the St. Francis Pet Resort. Such records will be required before any claim is paid;
2. Reimbursement under this certificate shall be the St. Francis Pet Resort's maximum liability and any monies paid by the St. Francis Pet Resort to Veterinarians and hospitals may be deducted from such reimbursement amount and not be in addition to such other reimbursements;
3. The St. Francis Pet Resort, at its own expense, shall have the right and opportunity to examine any covered Pet whose injury or illness is the basis of any claim when and as it may reasonably be required during the pendency of such claim.

Any provision of this certificate, which on the Effective Date, is in conflict with the statutes of the state in which the Pet Owner resides on such date is hereby amended to conform to the minimum requirements of such statutes.

Any and all original claims under this warranty must be submitted within seven (7) days after the St. Francis Pet Resort relinquishes care, custody or control of the Pet to the Pet Owner, together with documentation satisfactory to the St. Francis Pet Resort. This coverage is the Pet Owner's exclusive remedy in the event of any claim for illness, injury or medical care for a covered Pet. Pet Owner shall remain responsible for all charges exceeding the maximum coverage amount.

Any Controversy or claim arising out of or relating to this certificate shall be settled by arbitration in accordance with the rules of the American Arbitration Association.